

Forgot Username or Password

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Information Services and Marketing Division, JAICI

If you forget your CAS SciFinder[®] username and password, please reset your password yourself.



If you do not receive an e-mail following the steps below, please check your spam. If you cannot confirm the delivery of the e-mail or an error is displayed, please contact us. (Refer to P.4 ◊ Troubleshooting ◊).

(1) Click "Can't log in?" on the SciFinder[®] login screen (<https://scifinder-n.cas.org/>).

CAS
SciFinder[®]

Log In to SciFinder[®]

Username or Email Address

Next

Create an account. | **Can't log in?**

(2) On the screen below, enter **either** your username or email address and click the "Next" button.

Forgot Username or Password

Enter your username or email address. We'll email you a verification code to recover your information.

Enter Username or Email Address

 ← Username or email address

(3) A verification code will be sent to the email address registered in your account.

CAS
A Division of the
American Chemical Society

Forgot Username or Password

Username: **JAICI1234**

Thanks for providing your information. To continue with changing your password, enter the code below into the box on the email verification page.

You may disregard this email if you did not submit a password change request.

3 4 9 9 3 4

This code expires in 30 minutes. For assistance, please contact the [CAS Customer Center](#).

(4) Enter the verification code sent to you and proceed (the verification code **is valid for 30 minutes**).

Enter Verification Code

An email will be sent from CAS Profile Management if there is a matching account on file. If you do not get an email in the next 5 minutes, check your spam or junk folder.

You can [request a new code](#) or [contact CAS](#).

Verification Code

Continue

Information provided is subject to the terms of the [CAS Privacy Policy](#) and used to secure your account.

(5) If you have not set a "secret question", the setting screen will be displayed (if you have set it, go to step (6)). Select your secret question from the dropdown and enter your answer.

Choose Security Question

You have not previously selected a security question. For additional security please select from the options below.

Security Information

Security Question

What is the first name of your best friend in high school?

Answer

Taro

Next

- (6) On the displayed screen, enter the new password (2 places) and click "Next". There is no problem even if it is the same as the password that was previously registered (see below for password entry rules).

Reset Password

Enter and confirm your new password.

Enter New Password

.....

Confirm New Password

.....

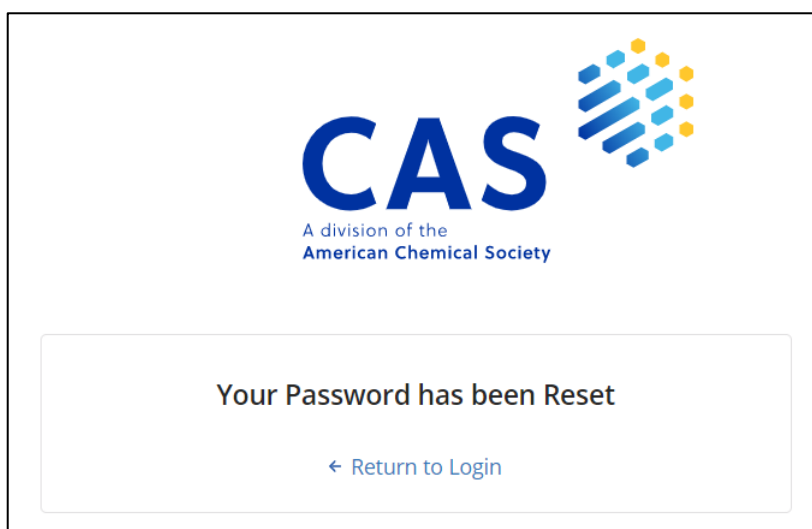
Reset Password

◆ Password entry rules ◆

Passwords must be between 7 and 20 characters long and use at least 3 of the following 4 types:

- Alphabet (uppercase)
- Alphabet (lowercase)
- Numbers
- Non-alphanumeric characters (e.g. @, #, %, &, *, etc.)

- (7) Setting is completed when "Your Password has been Reset" is displayed on the screen.



- (8) Access CAS SciFinder[®] (<https://scifinder-n.cas.org/>) with the reset password.

◇ Troubleshooting ◇

Please contact us using the input form for Information Services and Marketing Division on the inquiry page (URL below) of JAICI website. Please note that it may take several days to respond due to the time difference with CAS.

Inquiry page: <https://www.jaici.or.jp/en/inquiry/>

Home > Contact JAICI

Contact JAICI

To ask specific questions about the following products and services, please click the "inquiry" you are interested in. An inquiry form will appear in which you are requested to input question send you answers to your questions via e-mail.

Products and Services

CAS STNext, CAS SciFinder[®], CAS PatentPak, CAS Formulus, CAS Scientific Patent Explor, Chemical Compliance Index, ChemZent, FIZ AutoDoc, FIZ PatMon, CAS Registry Number (C Program, CAS Chemical Supplier Insights

— Information Services and Marketing Division

FAX:+81-3-5978-4090 TEL:+81-3-5978-3601

inquiry

Information Services and Marketing Division

Inquiry about Products and Services

Questions and comments*

Company name/Organization

Input example
I forgot my SciFinder-n username and password.

【Registrant information】

1. First Name
2. Last Name
3. Your registered email address
4. Username (*if known)

ファイルのサイズの上限は20MBです。

Submit Reset

A new password will be issued within a few days. Please try logging into CAS SciFinder[®] (<https://scifinder-n.cas.org/>) as soon as you receive it. If you have any trouble in logging into, please contact us again from the inquiry page above.



Nakai Bldg. 6-25-4 Honkomagome, Bunkyo-ku
Tokyo 113-0021, JAPAN
TEL: +81-3-5978-3608 FAX: +81-3-5978-3600
URL: www.jaici.or.jp